

राजीव गांधी स्मारक राजकीय  
महाविद्यालय जोगिंदर नगर

Affiliated to Sardar Patel  
University, Mandi, 175001 (H.P)



Rajiv Gandhi Memorial Govt.  
College Joginder Nagar

Accredited By NAAC, Ministry of  
HRD, Govt. of India, B-GRADE

***ACTION TAKEN REPORT OF PARENT'S FEEDBACK ANALYSIS ON THE SYLLABUS  
AND ITS TRANSACTION (2025-2026)***

**1. Satisfaction with child's academic progress**

The parent feedback indicates that while a majority of parents are satisfied with their child's academic progress, the responses of parents giving ratings of 1 or 2 have been taken seriously by the institution. Accordingly, the college has strengthened the monitoring of students' academic performance in consultation of academic excellence committee to promote transparency and fairness. Students requiring additional academic support are being identified and provided remedial teaching, doubt-clearing sessions and individual guidance by the concerned teachers.

**2. Teachers regularly complete the syllabus on time**

The feedback indicates that most parents are satisfied with the timely completion of the syllabus, while the neutral and low ratings have been taken into consideration for further improvement. The IQAC will continue to monitor syllabus completion and review parent feedback to ensure consistency and improvement in the teaching-learning process.

**3. Availability of teachers for solving doubt**

The feedback reflects a positive perception of teachers' availability for resolving students' academic doubts, with the majority of parents reporting that teachers are always or sometimes available. To further strengthen this practice, faculty members have been advised to maintain

regular accessibility during and beyond classroom hours for academic clarification and doubt resolution. Further class WhatsApp App groups are made for prompt resolution around the clock

#### **4. College environment is safe for the child**

The feedback indicates that parents have a largely positive perception of the safety and security arrangements in the college, with 36 parents responding “Yes” and 24 responding “Mostly Yes,” representing 72% positive responses. However, the 18 “Unsure” responses and 5 negative responses indicate that some parents may still have concerns or may not be fully aware of the safety measures available on campus. Order has been given to discipline committee for constantly monitor the campus for the safety of students.

#### **5. College environment is safe for the child**

Most parents are satisfied with the safe environment provide by the college. College administration has installed new CCTV cameras in the new multipurpose hall, commerce block and canteen for the enhancement of the safety in the college campus.

#### **6. Cleanliness and maintenance of classrooms**

The IQAC took note of the concerns regarding cleanliness and classroom maintenance. The college administration was advised to strengthen regular cleaning and sanitation of classrooms, corridors, and common areas. A routine monitoring mechanism was initiated to ensure timely cleaning, proper waste disposal, and maintenance of classroom furniture and facilities. Staff and students were also encouraged to maintain cleanliness and hygiene on the campus. The Sanitation, Hygiene and campus cleanliness committee were directed to regularly check the campus and report the college administration. For further improvement Solid waste management committee is also constituted in 2026.

#### **7. Availability of computer labs and internet resources**

The IQAC noted the generally positive feedback regarding computer labs and internet facilities. The college has taken steps to ensure regular maintenance of computers and networking equipment, improve internet connectivity, and address technical issues promptly. The need for further up gradation of computers, software, and digital infrastructure has also been identified.

Efforts will continue to strengthen ICT facilities and provide students with better access to reliable digital learning resources. Two new computers were also added in the fleet of library.

### **8. Communication of important information**

The college has strengthened communication through official notices, what are App groups, phone calls, and the face book page of the college to ensure important information reaches parents promptly. College website updation committee been advised to share academic and institutional updates regularly. The effectiveness of the communication system will be monitored periodically to ensure greater consistency and timely dissemination of information.

### **9. Overall satisfaction and recommendations of the college to others**

The IQAC reviewed the mixed feedback on overall satisfaction and parents' willingness to recommend the college. To improve satisfaction and strengthen parents' confidence, the college has focused on improving cleanliness and classroom maintenance, enhancing academic support and student progress monitoring, strengthening parent-teacher communication, and addressing infrastructure-related concerns. Regular feedback from parents will be collected to identify areas requiring further improvement. The college will continue to enhance academic and co-curricular facilities and ensure better responsiveness to parents' suggestions so that overall satisfaction and positive word-of-mouth recommendations improve in the coming academic session.



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